

Who is notified when a RapidRescue alarm is initiated?

The registered Trained Responders receive emergency alert notifications.

How quickly are the those trained in CPR and FA notified?

instantaneously!

How does the person know if someone is coming to help?

Within seconds they will be messaged who is on their way, and if they are bringing an AED.

What if the person finding the victim does not know CPR?

RapidRescues has a CPR coach and metronome to help the responder.

How do I know I am registering with my company?

Each facility is issued a unique access code for their building, which the employees enter when they register.

What happens if the there is no Wi-Fi?

As soon as the app is pressed, a large message appears staying "Wi-fi or cellular network required to set alarms". Emergency alert notifications require wifi.

Do I have to design a floor plan?

A floor plan of AED locations is recommended so that in an emergency, the AED can be located quickly and easily. Creating a floor plan for app menu is optional . RapidRescues app allows the mandown site to be typed in.

Is the site survey required?

No. A site survey is an optional service retailers can provide their customers.

How much does the app cost?

The application is free. RapidRescues alert system is offered by annual subscription and is priced very economically.

Our company increased number of AEDs. Can they be added to RapidRescues?

Facility Manager can add and edit floor plan and AED locations.

How can I view our floor plan?

Floor plan is displayed on facility manager admin page as well as Incident Location menu on app.

Any special phone setting required for RapidRescues?

Users must allow notifications from RapidRescues. On iPhone, go to settings, Notifications , RapidRescues and turn on all notification settings for app. Also, set "Alert Style" to "Alert".